



# Join the National Housing Federation's Tenant Advisory Panel

- Are you a social housing resident who is passionate about improving how tenants and housing associations work together to provide great homes for people?
- Are you keen to learn new skills by working with other tenant representatives and housing professionals on important projects?
- Can you find some spare time to take part in a few meetings a year and attend conferences and other events?

If the answer to the above questions is yes, then why not apply to join the NHF's Tenant Advisory Panel (TAP)?

## How to apply:

We want to make this as easy as possible. If you are interested, please email us and tell us:

- About yourself - who you are, where you live (including which Housing Association) and a short summary of your experience as a housing association resident.
- Why you would like to be part of the Panel.
- What skills and experience you think you would bring to the Panel?
- Any other information you feel we should be aware of that would help your application.

Please make sure you provide your full name, where you live, the name of your Housing Association, and a contact telephone number in your email. Submissions should be 500 - 750 words. Send your application to [TogetherwithTenants@housing.org.uk](mailto:TogetherwithTenants@housing.org.uk) by Friday, 19 January 2024.

## Any questions?

If you are thinking about applying but have some questions, we'd be happy to answer them. Please email [evelyn.williams@housing.org.uk](mailto:evelyn.williams@housing.org.uk) at the NHF if you have any questions, or read our FAQs below.

# FAQs

## What is TAP?

The National Housing Federation (NHF) is the voice of housing associations in England, representing almost 600 housing association members that provide homes for around six million people. Following the tragic events at Grenfell in 2017, the NHF introduced the Together with Tenants Charter to strengthen relationships between landlords and residents. It sets clear commitments for residents on what they should expect, enabling them to hold landlords to account. To date, 221 housing associations have adopted Together with Tenants, accounting for 86% of homes NHF members own.

## What is the role of the panel?

- The panel operates as a forum that the NHF can engage with during the development of policy areas and support services for member organisations.
- To promote the adoption of Together with Tenants and develop mechanisms for supporting adopters to make sure that Charter commitments are fulfilled.
- To serve as independent experts who can support the NHF's member organisations.

## What responsibilities would I have?

The panel's activities are developed in partnership with the NHF, and are influenced by changes in legislation and other priorities for social housing residents and housing associations. Panel members must actively participate and attend a minimum of three of the four core meetings a year. Panel members will also have the opportunity to attend conferences.

## Am I eligible?

You must be living in social housing provided by an NHF member. We're looking for people who:

- Have a positive mindset, the ability to work well in a team and show respect and tolerance.
- Show skills in effective networking, attentive listening, and strong communication.
- Have experience as a resident of social housing and an ability to make fair judgments.
- Show a willingness to embrace new ideas and form creative solutions is welcome.
- Are able to attend online meetings regularly.

You are not expected to have all the skills listed above when joining the panel. An induction programme, alongside ongoing training and development opportunities will be provided for new panel members so they can familiarise themselves with the role and work of the panel.

## What is the selection criteria?

The Centre for Governance and Scrutiny (CfGS), an independent charity specialising in governance, is supporting the recruitment process. If you are shortlisted, Andy Fry from CfGS will contact you to schedule a chat the week commencing 29 January 2024. Other arrangements can be made if needed.

## What is your Equality, Diversity, and Inclusion (EDI) policy?

The NHF values and promotes EDI and continues to work closely with members and other stakeholders to understand this area across the sector.

## What is your GDPR policy?

The NHF is committed to protecting personal data and wants you to understand what data we collect, why we collect it and what we do with it. Please refer to our [privacy notice](#) for more information. If you have questions, please email us at [privacy@housing.org.uk](mailto:privacy@housing.org.uk) or call us on 020 7067 1010.